



HOTEL

MEDITERRANEO

SORRENTO



AM

The history of the Hotel Mediterraneo began in 1912 when the beautiful Art Nouveau residence was built as a private villa by Antonietta Lauro, “Nonna Etta”, great-grandmother and grandmother of those who currently manage the hotel.

From the beginning, tourists and wayfarers were hosted in some of the apartments. More than 70 years ago it was transformed into a hotel, first with the name of Terminus, and then with Mediterraneo. Since then, several generations have followed and new partners have entered the business, but the spirit of hospitality remains unchanged: Hotel Mediterraneo is still a large home, ready to welcome travellers from all over the world.

Today the family has expanded to include our precious collaborators together with old and new customers who, during the years, have become friends.

Information:

If you need information, room service or assistance, dial 9 and you can speak directly to an operator at Reception. Such assistance, among other things, may include: information about the area or sites of interest, as well as reservations for restaurants, tours and activities.

In Room



Ambiance:

Hotel Mediterraneo Sorrento is committed to reducing its environmental impact. For this reason, the rooms are equipped with an automatic system which switches off all the lights when the electronic key is removed, but allows the air conditioning, minibar and USB charging sockets to continue functioning.

Therefore, we ask you to remove the card from the slot when leaving the room, which also helps with our daily cleaning procedures.

We also remind you that smoking in room is not permitted.



Air conditioning:

Our hotel rooms are all air conditioned. The temperature is established by the central unit, but each guest may raise or lower the temperature in their room by 3 degrees with respect to the pre-set temperature using the wall control. Contact us for customized settings. Opening the windows causes the air conditioning to stop temporarily.



Bed:

We offer luxurious linen and cotton sheets on our beds. If you would like all-cotton sheets or extra pillows, please contact number 9 directly.



Check out:

Check-out time is at 12:00 pm. If you wish to leave the room later, please contact reception to check availability and cost.

Should you wish to leave your suitcases at the hotel, our storage room is available.



Cleaning:

Our Housekeeping Team takes care of the room cleaning twice a day. We follow the linen change standards dictated by our “environmental impact code”. If you need more linen or more frequent changes, contact us to number 9 and we will be happy to adopt

personalized standards.

Inside the wardrobe you will find the “Do not disturb” tag. When in use, our team will not enter the room until the tag is removed.



Laundry service:

It is entrusted to a certified external laundry service. The laundry bag is available in the wardrobe together with the price list, which we ask you to fill in.

The delivery of clean clothes will be made in the late afternoon of the day after. Please contact reception to ask for collection.

The service is not available on Sundays and public holidays.



Minibar:

The minibar is at your disposal and will be replaced daily.

The costs are as follows:

Snack	€ 7,00
Water	€ 3,00
Soft Drink/Juice	€ 6,00
Prosecco 0,375L	€ 25,00
Wine 0,375L	€ 25,00
Moet & Chandon 0,50L	€ 65,00
Premium Mini Liqueurs	€ 10,00
Beer	€ 8,00
Cocktail	€ 13,00

Tea and coffee services are complimentary



Phone

USEFUL NUMBERS:

External line : 0

Reception : 9

Room service : 707

Room to room: Enter only the number of the Room

**Safe:**

To close the safe: set your own numeric code and press “enter”. Repeating the operation with the same code a second time, will close the safe memorizing the code.

To reopen the safe, enter your code. In case of incorrect entry for 3 times, you will have to wait 15 minutes to be able to try again.

Please do not leave valuables unattended in the room. The hotel assumes no responsibility for lost items.

**TV:**

Our Samsung Frame TVs blend seamlessly into the style of the room. When they are switched off, they normally simulate a “painting”. At night the screen will turn off automatically. If you want to turn off the screen completely, just hold down the “off” button for a few seconds. The most important streaming applications are found in the “smart TV” sections. Guests may access it with their own credentials. We recommend that you log off from the platforms used before your departure.

TV Channels: the first 9 channels are national; from number 10 onwards you will find some international channels.

**Wake-up call:**

If you need a wake-up call, we are available at number 9.

**Wifi:**

The wi-fi network is available to our guests. To gain access, connect to the MediterraneoGuest network and enter the password “emotion” on the page that opens automatically; alternatively, you can log in without a password by entering your social media credentials or your email.

Hotel Services:



Beach:

The Hotel has an internal lift (located on level -1 by the SPA) connected directly to the sea. The Hotel has an agreement with the beach club La Marinella. Before going down to the beach, it is necessary your room card and to contact the reception to obtain an access pass. Beach towels are available both by the pool and at our “LePietre Cozy Spa”.



Lepietre Cozy Spa”:

The beautiful “Lepietre Cozy Spa” is open from 10.30 pm to 8.00 pm. Reservations are required to access it and use of the spa is allowed only in private. Reservations can be made through reception.

The spa is a true oasis of relaxation, illuminated by natural light during the day and by a suggestive fibre optic starry vault in the evening. Signature rituals are a must, to experience a wonderful journey through the essences of our Campania region. You can consult our brochure for further information on treatments and prices.



Parking:

The Hotel has a video monitored parking available to guests. All guests are kindly required to hand over the keys to the reception, even if they are regularly parked in the space.



Pool:

“L’ Aqua Pool”, our beautiful swimming pool is located next to our orange grove garden and is open every day from 9.00 am to 7.00 pm. Guests have sunbeds, pool-side loungers and a relaxing garden area with a Jacuzzi. Our pool staff will supply fresh beach towels daily directly by the pool.



Shuttle bus:

This service is free of charge for our clients. The shuttle follows a pre-established route from the hotel to the centre of Sorrento (Achille Lauro parking) and vice versa. The service

is available at fixed times. To find out the times and to make a reservation, please contact reception.



Yacht:

Our hospitality also extends out to sea, aboard our 14-metre yacht “Valerie”. Discovering the most beautiful places of the Peninsula and the islands of the Gulf on a boat tour is an unforgettable experience. Our skipper will be at your disposal to guarantee you a wonderful day of relaxation. By contacting reception, you can check availability, costs and, if necessary, customize the itinerary of your trip. There is also the possibility of organizing aperitifs and lunches on board.

Food & Beverage Services:

At the Hotel Mediterraneo we offer our guests a wide range of F&B services which are the main highlight of our hospitality. You will have the opportunity to taste the best local products and to enjoy truly unique views and atmospheres. We periodically organize music nights and food and wine events to liven up our guests’ stay. For this reason, we recommend you inquire and book at the reception.

“Aqua Pool Bar” – from 09.00 am to 7.00 pm:

Enjoy an unforgettable moment of relaxation while sipping a glass of wine or cocktail by Aqua pool bar, after a stressful day out in excursion.

Oltremare Lounge Bar - from 6:00 pm to 11:30 pm

Our lobby bar located at ground floor with lounge music.

A hidden gem where it is possible to drink international and signature cocktails, wines and champagnes and to taste seafood specialities from our menu, while enjoying the sunset.

Oltremare also offers a private room for small aperitives and dinners for up to 10 people.

Panoramic Breakfast - from 07.30 am to 10.30 am:

Served at the Vesuvio Panoramic Restaurant on the fifth floor of the hotel, our breakfast offers the best products, with particular attention to local ingredients. Breakfast includes dishes served at the buffet and others that can be ordered directly "à la carte". Our dining room staff is at your disposal to satisfy personalized requests and get your day started in the best way possible on the Amalfi Coast.

Room Service - from 7:00 am to 11:45 pm

Throughout the day, it is possible to order food and drinks in the room. The menu adapts to the various times of the day. Our staff is always available to satisfy any special requests. We recommend ordering room service well in advance of the desired time, which you can do by dialling 707.

Romantic dinner at the "Vesuvio Panoramic Restaurant" - from 7.00pm to 10.15pm

Our executive Chef Giuseppe Saccone expresses himself at the Vesuvio Panoramic Restaurant. The restaurant is dedicated to Mount Vesuvius and to the whole Campania region. The best local ingredients are interpreted with elegance and simplicity by our Chef. Our Sommelier will be able to guide you in perfect pairings with the best wines from Campania and Italy.

A small corner bar, with carefully selected labels, completes the restaurant for an unforgettable evening. Reservations are recommended, which can be made by contacting reception, the dress code is "smart casual". Children are welcome and there are menu options dedicated specifically to them.

Snacks and Lunch at the "Aqua Pool Lounge" from 12.00 pm to 6.00 pm:

At "Aqua pool Lounge" by the pool our snack menu is available offering you tasty snacks and salads from 12.00 pm to 6.00 pm. This menu can also be ordered on the poolside loungers. From 12.30 pm to 3.00 pm we offer the opportunity of tasting local dishes, including our

famous wood-fired oven pizzas, in an informal and relaxing atmosphere, as well as a selection of drinks and wines.

Vista Sky Bar – spot opening from sunset to 11.30pm:

Vista Sky Bar is our iconic Roof-top bar and Events Lounge. During the week, the hotel organizes various events open to hotel guests with various DJs and musicians who create unique and evocative atmospheres. The Vista Sky Bar is now an essential place for music and bar lovers whether they are tourists, locals or jet-setters.

The menu offers cocktails by our Head Bartender Arturo Iaccarino together with the best international champagnes and wines: all accompanied by a “premium finger food” menu selection.

We recommend booking and inquiring at reception about the evenings organized during your stay. Dress code required "smart casual".





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